This document can also be produced in large print, audiotape, Braille or other languages.

Please see the enclosed order form.

Arabic

كما يمكن إصدار هذا المستند بالخط الكبير لضعاف النظر، وبخط بريل للمكفوفين ، ومسجلاً على شريط ، أو بلغات أخرى. الرجاء الرجوع إلى الاستمارة المرفقة.

Bengali

এই ডকুমেন্টটিও ছাপার বড় হরফে, ব্রেলে, অডিও টেপে অথবা অন্যান্য ভাষায় প্রস্তুত করা যায়। সংলগ্ন অর্ডার ফর্মটি দেখুন।

Chinese

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Czech

Tento dokument můžeme rovněž poskytnout vytisknutý velkým písmem, Braillovým písmem, nahraný na zvukové kazetě nebo v jiných jazycích. Viz přiložený objednací formulář.

Farsi

این مدرک می تواند در حروف کتابی، فیته آدیو، بریل یا زبان های دیگر تهیه شود. لطفاً فرم سفارشی پیوسته ملاحظه کنید.

French

Ce document peut également être fourni en gros caractères, en Braille, sur bande sonore ou dans d'autres langues. Veuillez consulter le bon de commande ci-joint.

Gujarati

આ દસ્તાવેજ મોટા અક્ષરોમાં, ઑડિયો ટેપ રૂપે, બ્રેઈલ અથવા બીજી કોઈ ભાષામાં પણ ઉપલબ્ધ થઈ શકે છે. આ સાથે આપેલું ઑર્ડર ફૉર્મ જોવા વિનંતી છે.

Hindi

यह दस्तावेज़ बड़े अक्षरों, ऑडियो टेप, ब्रेल या अन्य भाषाओं में भी उपलब्ध कराया जा सकता है। कृपया संलग्न ऑर्डर फॉर्म देखें।

Polish

Możemy również napisać ten dokument dużym drukiem, językiem Braille'a, nagrać na taśmę audio lub przetłumaczony na inny język. Prosimy spojrzeć na załączony formularz zamówieniowy.

Punjabi

ਇਹ ਦਸਤਾਵੇਜ਼ ਵੀ ਮੋਟੇ ਅੱਖਰਾਂ, ਆਡਿਓ ਟੇਪ, ਬ੍ਰੇਲ ਜਾਂ ਹੋਰ ਭਾਸ਼ਾਵਾਂ ਵਿੱਚ ਤਿਆਰ ਕੀਤੀ ਜਾ ਸਕਦੀ ਹੈ। ਕਿਰਪਾ ਕਰਕੇ ਨਥੀ ਆਰਡਰ ਫ਼ਾਰਮ ਵੇਖੋ।

Russian

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Somali

Waxaad kalood heli kartaa dukumeentigani oo ku qoran far waweyn, cajaladda maqalka, farta Baraylka ama ah luqado kale. Fadlan eeg foomka halka lagu soo lifaaqay.

Spanish

Esta carta también puede producirse en letra grande, Braille, cinta de audio u otros idiomas. Sírvase examinar el formulario de pedido adjunto.

Urdu

یہ دستاویز بھی بڑے حروف، آڈیو ٹیپ، بریل یا دیگر زبانوں میں تیار کیا جا سکتا ہے. برائے مہربانی منسلک آرڈر فارم دیکھیں.

How to contact us

Our House
594-596 Old Chester Road,
Rock Ferry, Wirral
CH42 4NW
Tel: 0151 645 6787 Fax: 0151 644 9587
Our House Operations Manager mobile: 07795 052277

Arena Options is a leading provider of accommodation with support. Our experience and range of provision is comprehensive. We either manage schemes directly or in partnership with both statutory and voluntary agencies. Our accommodation and support services provide for a wide spectrum of vulnerable people living within communities. If you would like to know more about Arena Options, please contact the Quality, Performance and Compliance Team at Arena Housing Association Ltd, Hardshaw House, Tolver Street, St Helens, WA10 1EW or visit our website at:

www.arena-housing.com

Arena Options

Hardshaw House, Tolver Street, St Helens, Merseyside, WA10 1EW
Tel: 01744 670261, Fax: 01744 744611, E-mail: mail@sthha.co.uk
A charity incorporated as an Industrial & Provident Society under Ref: 11044R.
HC Registration N0. LH 2009

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business to support people

INVESTOR IN PEOPLE

POSITIVE ABOUT DISABLED PEOPLE

Charter Clear

ARENA OPTIONS

First Base

First Base

About Arena Options

Arena Options is at the forefront of young people's housing support provision in the North West. First Base provides a service to young mothers in Wirral and it will compliment and provide another dimension to work already undertaken by the established Our House supported living scheme and the Your House Floating Support Service.

First Base comprises of six new bungalows purpose built to meet the needs of young mothers and their children.

The self contained furnished bungalows comprise of a kitchen/diner, lounge, two bedrooms, a family bathroom and store room. The six bungalows surround a court yard style communal garden.

A further building, in keeping with the bungalows, is on site and includes a staff office and training room.

A car parking area is also available.

The training room is used by the Resident support officer to carry out planned support. This room is available for use by partner agencies and local community groups for meetings.

Our Aim

Three of the six bungalows will be used as the next step to independence from Our House. First Base offers you the opportunity to live semi-

independently with a view to securing permanent accommodation.

How do we do this?

When you are referred or apply to the service, your individual needs will have been assessed. This allows us to devise a support plan together with you to enable further development of your learnt skills. The Resident Service Officer will discuss your needs and any problems you may have. Regular visits and monthly reviews of your plan will take place to see how you are getting on and if you are meeting your targets. As part of your plan you will also be working to find suitable permanent accommodation.

The Application Process

You will be asked to complete an application form. Staff will help you complete the form if necessary.

You will be offered an interview to verify the information you have supplied and to confirm your commitment to the ethos of First Base.

Your application will then be processed by the Resident Support Officer and Our House operations manager where they will make a decision about your application according to whether you meet the eligibility criterion and the amount of support required by the existing clients as well as you.

No applicant will receive less favourable treatment due to ethnic or religious origin, appearance, past circumstances, ability, sexual orientation or medical status.

You will receive written confirmation of the decision

within 7 days. If you given your consent, the referral agent will also be informed of the decision.

If you are refused support by First Base you have the right to appeal and must write to Our House Operations manager who will make an appointment to discuss the matter in detail. An advocate can either represent or accompany you to any appeal.

The eligibility and the application process

Who can apply to the First Base Service?

Any mother who is aged between 16 and 25 with a child/ children aged under 4 years old can be referred or apply direct providing they are:

Living in the Wirral Area, Homeless, at risk of becoming homeless or living in unsuitable accommodation, Leaving Care or an institution, Vulnerable, in need and would benefit from support and advice about living in a safe and comfortable and secure environment to live settled and independently.

You can apply direct or be referred by statutory or voluntary groups ñ such as Social Services, the Youth Offending Team, Health Visitors or Connexions.